

PRIVACY POLICY FOR ACACIA CARE, LLC

Last Revised: January 4, 2025

At Acacia Care LLC (“Acacia Care”, “us” or “we”), we are committed to protecting your privacy. This privacy policy explains how we collect, use, and protect your personal information when you visit our website <https://acaciacare.com/> (“Website”), or contact us via the form on our 'Contact Us' page located at <https://acaciacare.com/contact/>. Please read this policy carefully. If you do not agree with its policies or practices regarding your information, you may choose not to use our Website. By accessing or using this Website, you agree to the terms of this policy. This policy may change over time, so your continued use of this Website after such changes are posted will be deemed acceptance of those changes.

Information We Collect

We collect the personal information that you provide when you complete the form located on our 'Contact Us' page, including your name, email address, phone number, and any other details you choose to provide.

Additionally, we may automatically collect data such as your IP address, browser type, and device information through cookies and similar technologies.

How We Use Your Information

We use the information you provide to respond to inquiries sent by you, information regarding services we provide, offer customer support, and to improve our website and services, and for any other purpose with your consent. We may also disclose your personal information to comply with any court order, law, or legal process, including to respond to any government or regulatory request. We do not sell or share your information with third parties for marketing purposes.

How We Protect Your Information

We implement security measures to protect your personal information from accidental loss, including encryption for data submitted through our 'Contact Us' form. However, no method of transmission over the internet is completely secure, so we cannot guarantee absolute security. Any transmission of personal information is at your own risk.

Sharing Your Information

We may share your personal information with third-party service providers who assist us in operating our website and responding to your inquiries. Please refer to the Section titled [Terms of Service for SMS Communications](#) for further information regarding SMS messaging initiated through the Website.

Retention of Your Information

We retain your personal information only for as long as necessary to fulfill the purposes outlined in this policy, or as required by law.

Your Rights

You have the right to access, update, or delete your personal information. To exercise these rights, please contact us using the details listed at the end of this policy.

Cookies and Tracking Technologies

We use cookies to enhance your experience and analyze website traffic. You can manage your cookie settings through your browser preferences. You may refuse to accept browser cookies by activating the appropriate setting on your browser. However, if you select this setting, you may be unable to access certain parts of our Website. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you direct your browser to our Website.

SMS Communications

Information obtained as part of the SMS consent process, such as phone number, will not be shared with third parties for marketing purposes.

If you have consented to receive text messages from Acacia Care, you may receive text messages in response to service inquiries, to offer customer support, as reminders of upcoming appointments, and/or to inform you of other employment related updates. It is estimated we will send 20 messages per day across all our users. Message frequency may vary.

You may opt-in for SMS messaging from Acacia Care by marking the opt-in box for SMS messaging on the submission form located on its website at <https://acaciacare.com/contact/>. Information from this submission form will not be shared with third parties for marketing purposes.

You can opt-out from SMS messaging from Acacia Care at any time by texting “STOP” to any SMS communication received from us. You will receive no further SMS communication once you have opted-out unless you decide to subsequently opt-in again. You can choose to opt-in again at any time by replying START to one of our SMS communications. For assistance, text “HELP” or contact us at info@acaciacare.com.

Message and data rates may apply. Many carriers charge a fee for each message sent or received. This can vary depending on the carrier’s pricing and structure and whether the message is sent domestically or internationally.

Children's Privacy

Our website is not intended for children under the age of 16. No one under age 16 may provide any information to or on the Website. We do not knowingly collect personal information from children under 16. If you are under 16, do not use or provide any information on or through this Website. If we become aware of such information provided without parental or other legal consent from an adult, we will take steps to delete it. If you believe we have improperly obtained such information, please contact us at info@acaciacare.com.

Changes to This Privacy Policy

We may update this privacy policy from time to time. Any changes will be posted on our Website, and we encourage you to review this policy periodically.

Contact Us

If you have any questions about this privacy policy or our data practices, please contact us at:

Email: info@acaciacare.com

Phone: 1 (602) 237-5066